

## Press Release

### KPMG Chooses Open Solutions, Inc. To Provide Web-based 360 Feedback Survey

Toronto, Ontario, August 1, 2001:

Open Solutions Inc. is a leader in developing and marketing enterprise back and front office software solutions that include Customer Relationship Management (CRM), En-

terprise Resource Planning (ERP), Interactive Voice Response (IVR) and Dynamic Web-site solutions. Open Solutions' business software solutions are widely used by large corporations, financial institutions and governments.

KPMG will use OSI's web-based 360-Feedback Survey application for Partners and Senior Principals year-end assessment.

"We are very pleased to be providing KPMG with our web-based survey services," said John Graham, Vice President Business Development for Open Solutions Inc. "We specifically designed the 360-Feedback Survey to KPMG's exact requirements. Our custom solution was up and running 5 days after the initial specification meeting with full technical and training services being provided by OSI staff".

The web-based survey will enable KPMG to provide comprehensive 360 Feedback with minimum overhead with OSI automating the entire process from Respondent selection through to the automated compilation of both group and individual reports.

KPMG is the global professional advisory firm whose aim is to turn knowledge into value for the benefit of its clients, people and communities. With more than 92,000 people collaborating world-wide, the firm provides consulting, tax and legal, financial advisory and assurance services from 825 locations in 157 countries. All member firms now carry the KPMG name, either exclusively or in their national practice names. KPMG has made a long-term commitment to becoming the leading global professional advisory firm of choice for our clients and our people. For more information visit the website at [www.kpmg.com](http://www.kpmg.com).

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